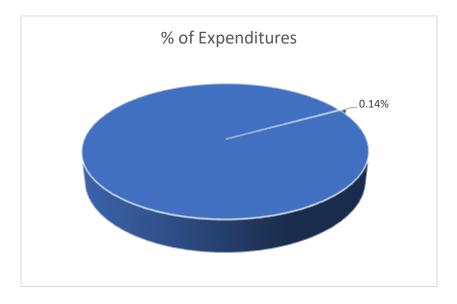
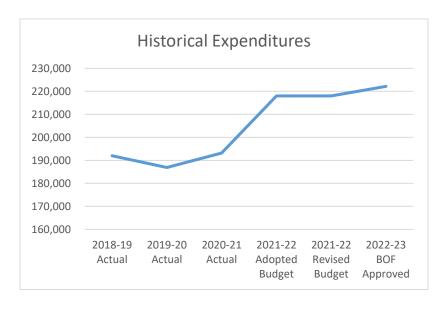
The Noroton Heights Fire Department is a volunteer fire organization consisting of approximately 50 active members that protects the northwestern quadrant of the community. The area includes the Noroton Heights commercial area and a segment of heavily traveled I-95. It also offers mutual aid back-up for Darien, Noroton, Stamford and New Canaan Fire Departments

#### NHFD maintains and operates the following apparatus:

- 1988 Mack Aerial Ladder- Truck 20
- 1989 Mack Pumper- Engine 23
- 1989 Mack Rescue Truck- Rescue 25
- 2011 Ford F-250 Pickup- Unit 24
- 2013 Chevy Tahoe- Unit 26
- 2014 Spartan Tanker- Tanker 22
- 2016 Ford Interceptor Unit 28
- 2017 Polaris Ranger off road brush vehicle- Brush 27
- 2017 Spartan/ Marion pumper- Squad 21
- 2020 Chevy Tahoe- Unit 200





## Click here to explore historical and proposed expenditures for this department

#### Accomplishments 2020-2021

- Successfully navigated a once in 100-year pandemic, and continues to do so. Implemented procedures and protocols allowing us to maintain staffing throughout COVID.
- Members completed flashover training and live fire simulation giving them the knowledge to recognize unsurvivable fire conditions prior to them occurring.
- 6 members completed Firefighter 1 and are now state certified, making them Interior Firefighters.
- Members responded to multiple large-scale incidents on I-95 working with multiple different agencies. Nature of the
  calls included, but not limited to entrapped patients requiring the use of hydraulic extrication equipment and
  vehicle fires
- Responded to approximately 80 calls for service calls during Storm Elsa and Storm Ida, leaving no calls unanswered.
- Strong attendance to calls for service and training sessions.
- We continue to see the influx of younger members of the community wishing to volunteer. Most of these members are students at Darien High School.

#### Accomplishments/Objectives 2021-2022 and Objectives for 2022-2023

- Retain young adults allowing us to continue our tradition of neighbors helping neighbors.
- Completion of bailout/firefighter survivability training
- Training to respond to new developments going on in our district and being prepared to provide mutual aid.
- Up to date training on new challenges like COVID-19, solar power arrays, elevator emergencies, electric vehicle fires and record setting floods and storms.
- Attic insulation project (see capital report)

#### **Five Year Outlook**

- Continue to grow our Paratech and Hydraulic rescue capabilities such as lifting, stabilization and extrication needs as the car industry safety features change.
- Continue growth of technical rescue knowledge, skills, and equipment.

- Replacement of Truck 20 and Engine 23 due to age.
- Update FF Air Packs due to Compatibility Issue.
- Repaving Parking Lot and Truck Ramp
- Increased Leadership Classes for Officers
- Increased focus on firefighter/first responder mental health
- Continuous training and improvement to pandemic response protocols.
- Increase membership and retention.
- Joint and mortar repair spread over 4 years to reduce cost burden.

Expenditures	2018-19 Actual	2019-20 Actual	2020-21 Actual	2021-22 Adopted Budget	2021-22 Revised Budget	2022-23 BOF Approved
Contractual Services	101,078	82,755	95,788	106,361	106,361	112,811
Materials & Supplies	58,917	68,775	63,502	72,150	72,150	73,100
Equipment & Facilities	21,996	25,367	23,855	29,500	29,500	26,250
Grants	10,000	10,000	10,000	10,000	10,000	10,000
Total	191,991	186,897	193,144	218,011	218,011	222,161

Calls ^^	Actual 2016- 2017	Actual 2017- 2018	Actual 2018- 2019	Actual 2019- 2020	Actual 2020- 2021	Projected 2021- 2022	Projected 2022- 2023
Fires					17	22	27
Rescue & Emergency Medical Service					75	80	85
Hazardous Condition (No Fire)					23	28	33
Service Call					54	60	65
Good Intent Call					213	218	223
False Alarm & False Call					41	46	51
Structure fires	7	4	5	3			
Brush/grass fires	3	2	6	10			
Motor Vehicle	78	82	60	62			
Carbon Monoxide Alarms / Incidents	14	9	8	32			
Smoke Alarms/Smells	24	36	22	29			
False Alarm	125	165	192	148			
Hazmat	10	34	35	8			
Mutual aid	162	196	155	121			
Other	33	8	17	36			
Total Calls	456	536	500	449	423	454	484

Performance Measures	Actual 2016- 2017	Actual 2017- 2018	Actual 2018- 2019	Actual 2019- 2020	Actual 2020- 2021	Projected 2021- 2022	Projected 2022- 2023
Average response time (first unit on scene)	6:15 min	8:08 min	8:18 min	7:02	8:12 min	7:30 min	7:00 min
Average member length of service	6-12 years	6-12 years	6-12 years	6-12 years	5-12 years	5-12 years	5-12 years
Average attendees per drill	12.5	12	10	8.7	14.41	12	15
Percent of members with minimum of EMR certification	85%	90%	90%	90%	90%	90%	92%
Number of members that are Interior Rated	36	42	40	42	40	42	44
Target number of members that are Interior Rated	N/a	42	40	42	42	44	46

<sup>^</sup> New report software being used by the Fire Marshal's office generates call data differently, these are the call types as broken out in Emergency Reporting Software